

Wayne Public Library

Annual Report

July 2020—June 2021



Highlights

- Responded to the COVID-19 pandemic by offering new service models including Plaza Pickup, Grab and Go Service, and Home Delivery.
- Upgraded the library's wi-fi access points
- Replaced the library's antiquated phone system
- Began circulating wi-fi hotspots
- Received substantial monetary donations from the Bernice Millar and Murray Millar trusts
- Completed a full inventory of the library's collections
- Began offering automatic renewals of checked out items in October 2020
- Celebrated the library's 25th anniversary in June 2021



Staff members prepare for the 2021 Summer Reading Program kickoff

Library Usage

14,955

In-Person Visits (down 56% from last year)

22,536

Website visits (up 79%)

2,590

Active library card users (down 20%)

37,431

Physical items checked out (up 27%)

4,908

Downloadable items checked out (up 4%)

4,633

On-site computer/wi-fi logins (down 71%)

132

Programs offered (up 12%)

251 / 3,035

Live / Asynchronous program attendance

148

2021 Summer Reading participants (up 121%)

4,388

Reference questions answered (down 54%)

76,002

Physical items in the collection

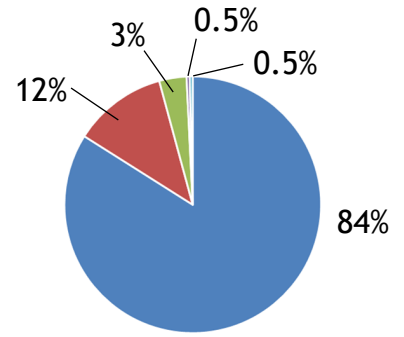
80,161

Electronic items in the collection

Financial Information

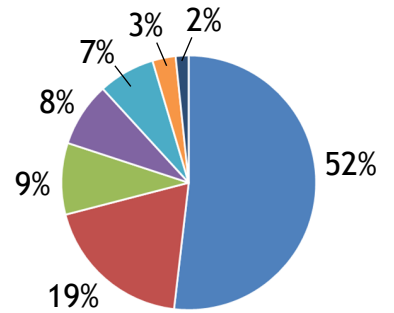
Income

| | |
|--|------------------|
| Property taxes (84%) | \$771,868 |
| Donations and Friends of the Library (12%) | \$108,652 |
| Penal Fines, State Aid, E-Rate (3%) | \$31,589 |
| Grants (0.5%) | \$3,658 |
| Printing, faxing, fees, fines (0.5%) | \$3,453 |
| TOTAL | \$919,221 |



Expenditures

| | |
|--|------------------|
| Personnel (salaries, wages, benefits) (52%) | \$360,639 |
| Utilities, Insurance, Building Maintenance (19%) | \$132,935 |
| Collections (books, DVDs, etc.) (9%) | \$63,252 |
| Supplies, Catalog, Programming (8%) | \$56,761 |
| Administrative fee to city (7%) | \$50,000 |
| Retirees (pensions, benefits) (3%) | \$20,506 |
| Capital Improvements (2%) | \$11,464 |
| TOTAL | \$695,558 |

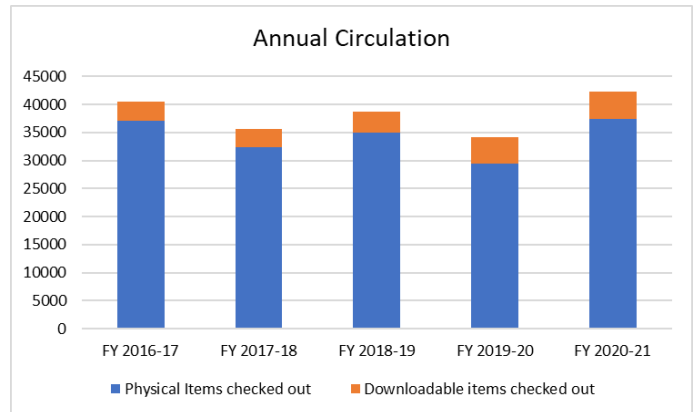


Reserve Fund Balance at end of FY 2020-21 **\$580,812**

Note: A significant portion of the Reserve Fund will be used in FY 2021-22 to replace the library's HVAC system

Circulation Trends

Circulation of physical materials increased 27% over the previous fiscal year, and circulation of digital materials increased by 4%. The library's total circulation for fiscal year 2020-21 was 42,339, the highest total circulation number in the last five years.



Leadership



Library Board
 President
 Vice-President
 Secretary
 Trustee
 Trustee

Lois VanStipdonk
 Virginia Cesarz
 Renee Davis
 Nancy Chiasson
 Larry McConnell

Library Director
 Jody Wolak

Mid-1990s groundbreaking ceremony for the library, which celebrated its 25th anniversary in June 2021