

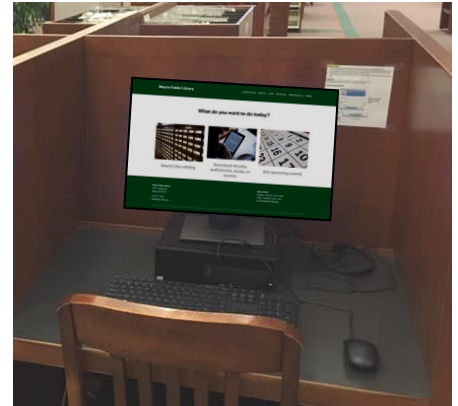
# Wayne Public Library

Annual Report  
July 2019—June 2020



## Highlights

- Replaced the library’s roof in Summer 2019
- Replaced 16 old desktop computers and upgraded all computers to Windows 10 and Office 2019 (funded in part by a grant from the Wayne Rotary Club)
- Started an in-house newsletter in Fall 2019
- Created a new strategic plan, which the Library Board approved in September 2019
- Closed due to COVID-19 as of 5 pm on March 13, 2020. Reopened for Plaza Pickup service on June 16, 2020.
- Subscribed to hoopla in April 2020, increasing patrons’ access to downloadable content
- Launched a completely redesigned website in May 2020



New library website on a new public computer

## Library Usage

**34,051**

Visits (down 10% from last year)

**3,254**

Active library card users (down 21%)

**29,405**

Physical items checked out (down 16%)

**4,697**

Downloadable items checked out (up 28%)

**11,188**

Computer logins (down 6%)

**4,594**

Wireless logins (down 13%)

**118**

Programs offered (up 119%)

**823**

Program attendance (up 39%)

**67**

2020 Summer Reading participants (down 67%)

**9,563**

Reference questions answered (down 21%)

**86,223**

Physical items in the collection

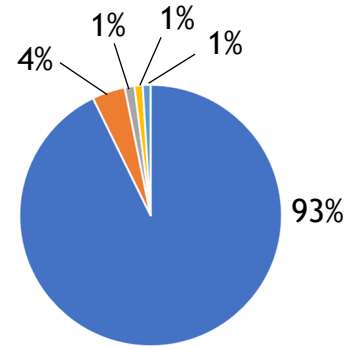
**64,549**

Electronic items in the collection

# Financial Information

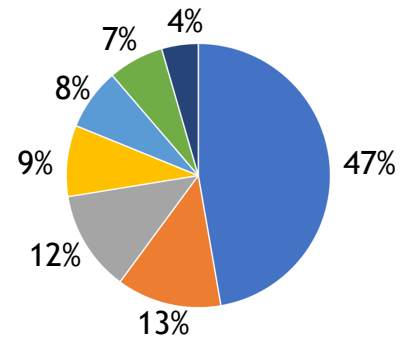
## Income

Property taxes (93%)	\$780,294
Penal Fines, State Aid, E-Rate (4%)	\$34,238
Grants (1%)	\$10,059
Printing, faxing, fees, fines (1%)	\$8,510
Donations and Friends of the Library (1%)	\$8,080
<b>TOTAL</b>	<b>\$841,181</b>



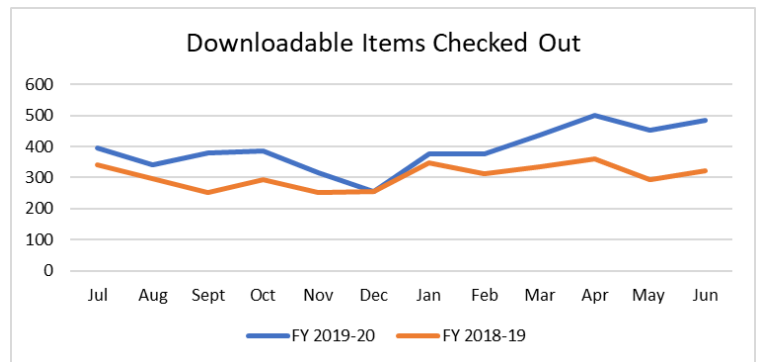
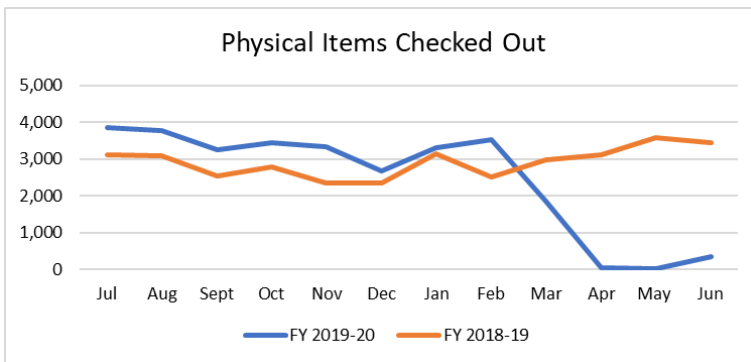
## Expenditures

Personnel (salaries, wages, benefits) (47%)	\$346,806
Capital Improvements (13%)	\$94,221
Utilities, Insurance, Building Maintenance (12%)	\$90,526
Supplies, Catalog, Programming (9%)	\$63,988
Collections (books, DVDs, etc.) (8%)	\$55,357
Administrative fee to city (7%)	\$50,000
Retirees (pensions, benefits) (4%)	\$32,904
<b>TOTAL</b>	<b>\$733,802</b>



# Circulation Trends

Before the pandemic, circulation of both physical and downloadable items was up substantially from the year before. During the building's closure, usage of downloadables continued to increase.



# Leadership



Staff members completed the Harry Potter escape room during the Fall 2019 in-service

**Library Board**  
 President  
 Vice-President  
 Secretary  
 Trustee  
 Trustee

Lois VanStipdonk  
 Virginia Cesarz  
 Renee Davis  
 Nancy Chiasson  
 Larry McConnell

**Library Director**  
 Jody Wolak